SECUR-SERV

Managed Services
A modern approach to IT, device and cybersecurity services

Secur-Serv™ is your single point of contact for managing remote, on-premises, or hybrid connectivity, device management, and security – creating productive, connected, and secure work experiences by optimizing technology across function and technical business requirements to maximize customer satisfaction.

Service Desk

Managing the day-to-day IT issues of your modern workforce can take a significant toll on your IT staff.

Secur-Serv engineers and technicians answer your call with expertise to resolve issues quickly and efficiently.

✓ **24x7 remote monitoring through our Network Operations Center (NOC)**

✓ **3,000 technicians, providing onsite support**

✓ **IT help desk, with a security-first approach**

59% of IT services have transitioned from traditional break-fix model to a managed service contract model.

Device Services

The PC is the heart of the modern workforce, from high-performance hardware to the software stack that empowers your employees to do their job. Secur-Serv manages the devices at peak performance and efficiency.

✓ **Software and license management**

✓ **Virtual desktop and device exchange**

✓ **Patching and software distribution**

✓ **Asset and user account management**

We don't stop there. At Secur-Serv, we are experts in managing a diverse range of devices, giving you peace of mind that your equipment is always in good hands. Here are a few examples of the devices our team is experienced in managing: thermal and print fleet repair, kiosks, document finishing, and thousands more.

Managed Security

Cybersecurity is critical in today's climate. Your threat landscape expands as your company's data footprint expands across multiple environments, partners, and endpoints, proving irresistible to hackers, and malware, ransomware, and phishing attacks.

Secur-Serv managed cybersecurity services provide businesses with a team of experts who can continuously monitor their systems, identify potential vulnerabilities, and promptly respond to security incidents.

➤ Managed detection and response (MDR)

➤ Endpoint management

➤ Mobile device management and security

➤ Cybersecurity awareness training

➤ Multi-factor authentication (MFA) and password management

Managed Solutions

Companies rely on Secur-Serv to help them stay competitive and secure in today's fast-paced and constantly evolving technological landscape. Secur-Serv has the depth, experience, skills and relationships to handle it all:

➤ IT lifecycle services including procurement, maintenance and repair, upgrades, and disposition/disposal

➤ Enhanced compliance and regulation support

➤ Cloud strategy, management and consultation services

➤ Managed print services

85% of breaches involved a human element, like phishing or social engineering

MODERNIZE YOUR IT ENVIRONMENT TODAY

For a free consultation and to continue your business transformation, call **800.228.3628** or visit **www.secur-serv.com**

About Us

Secur-Serv is a leading provider of managed services nationwide, delivering innovative solutions that empower businesses to optimize their IT, hardware, and printing infrastructure. We prioritize the security of our client's data and systems through proactive cybersecurity measures and strive to surpass expectations with exceptional service.