



SECUR-SERV



affianceSUITE[®]
Managed IT Services

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For Small and Medium Sized Businesses



Secur-Serv designed affianceSUITE, a managed IT services solution, to help businesses strengthen their IT strategy, prioritize cybersecurity, drive efficiency and streamline the costs and management of their IT infrastructure. Managed services from Secur-Serv let you modernize and optimize every part of your business.

affianceSUITE[™]

Get enterprise-quality IT support without the overhead of an IT department. The affianceSUITE solution handles everything from fixing a frozen computer to monitoring your systems to providing email services.

As a subscription-based program, this one-cost, one-stop solution helps you take action and control your variable costs. With unlimited access to our responsive team, you can be confident that your needs are completely taken care of.

With a fixed fee subscription, we seek to prevent issues and resolve them as quickly as possible when they occur. This proactive stance improves your environment's performance while reducing the cost to support you.

Expert IT Management

The affianceSUITE service package includes:

- ✓ Initial assessment and documentation
- ✓ Solution design services
- ✓ Security administration
- ✓ Network health monitoring
- ✓ User account management
- ✓ Hardware and software support
- ✓ Helpdesk—remote and onsite

We don't stop there. Customized affianceSUITE solutions and enhanced services are also available. Create the support solution you need for productivity, enhanced security and reporting, unified communications, compliance and cloud solutions.



Exceptional Service

A reliable and efficient IT infrastructure is critical to maintaining business operations in today's fast-paced business environment. Our expert team of IT professionals specializes in providing top-tier helpdesk and onsite support services across local markets nationwide.

Our nationwide service includes 24x7 remote monitoring through our Network Operations Center (NOC). The NOC provides live answer, emergency call-back services, and service ticketing.

From onboarding to ongoing support, we have the depth and the skills to give you an unbeatable experience. Your affianceSUITE service team includes:

- ▶ Solutions engineering
- ▶ Project management team
- ▶ Field Service Technicians
- ▶ Expert multi-tiered remote service technicians
- ▶ Client Relationship Manager

Gold
Microsoft
Partner



Additional Needs

Some companies need a little more than comprehensive network support. Fortunately, Secur-Serv also has the depth, skills, experience, and relationships to handle it all:

- ▶ Infrastructure design, configuration, and implementation
- ▶ IT lifecycle services including procurement, maintenance and repair, upgrades, and disposition/disposal
- ▶ Enhanced security and compliance
- ▶ Escalated, advanced, and second call support
- ▶ Managed print services



MODERNIZE YOUR IT ENVIRONMENT TODAY

For a free consultation to meet your organization's goals, call **800.228.3628** or visit **www.secur-serv.com** to learn more.

About Us

Secur-Serv is a leading provider of managed services nationwide, delivering innovative solutions that empower businesses to optimize their IT, hardware, and printing infrastructure. We prioritize the security of our client's data and systems through proactive cybersecurity measures and strive to surpass expectations with exceptional service.