SECUR-SERV

affianceSUITE®
Managed IT Services

Managed IT Services
For Financial Institutions

Secur-Serv provides a comprehensive suite of managed IT, hardware support, and cybersecurity services to regional banks and credit unions nationwide. With a deep understanding of the unique challenges financial institutions face, our team developed customized solutions to accommodate the heavily regulated industry.

affianceSUITE™ FI

affianceSUITE FI is an extensive IT support solution that empowers financial institutions with little or no IT or cybersecurity resources. It relieves the day-to-day burden of network administration, performance optimization, and meeting regulatory compliance. The affianceSUITE FI service package supplements your existing IT structure with services specifically for financial institutions.

Our one-cost, one-stop solution helps you take action, protect critical data from heightened security threats, and control your variable costs. With unlimited access to our responsive team, you can be confident that your needs are met.

With a fixed fee subscription, we seek to prevent issues and resolve them as quickly as possible when they occur. This proactive stance improves your environment's performance while reducing the cost to support you.

Expert IT Management

The standard affianceSUITE solution includes:

✓ **Initial assessment and documentation**

✓ **Solution design services**

✓ **Security administration**

✓ **Network health monitoring**

✓ **User account management**

✓ **Hardware and software support**

✓ **Helpdesk—remote and onsite**

Secur-Serv supports hundreds of banks, credit unions and other financial institutions nationwide. We've drawn on decades of experience to combine these additional services in affianceSUITE FI.

- ✓ **Audit Remediation**
- ✓ **Server Management and Monitoring**
- ✓ **Third-Party Patching**
- ✓ **Firewall Management with Reporting**
- ✓ **Endpoint Detection & Response (EDR)**
- ✓ **Managed Detection & Response (MDR)**

- ✓ **Backup & Disaster Recovery**
- ✓ **Email Security Add-Ons**
- ✓ **Cloud Services/Hosted/Infrastructure as a Service**
- ✓ **Exam Readiness**
- ✓ **Colocation**
- ✓ **SNMP Monitoring & Reporting**

Exceptional Service

Our nationwide service includes 24x7 remote monitoring through our Network Operations Center (NOC). The NOC provides live answer, emergency call-back services, and service ticketing.

From onboarding to ongoing support, we have the depth and the skills to give you an unbeatable experience. Your affianceSUITE service team includes:

- ➤ Solutions engineering
- ➤ Project management team
- ➤ Field Service Technicians
- ➤ Expert multi-tiered remote service technicians
- ➤ Client Relationship Manager

Gold
Microsoft
Partner
▪ Microsoft

Additional Needs

Some financial institutions need a little more than comprehensive network support. Fortunately, Secur-Serv also has the depth, skills, experience, and relationships to handle it all:

- ➤ VoIP Solutions
- ➤ Infrastructure design, configuration, and implementation
- ➤ IT lifecycle services including procurement, maintenance and repair, upgrades, and disposition/disposal
- ➤ Enhanced security and compliance
- ➤ Escalated, advanced, and second call support
- ➤ Managed print services
- ➤ Managed security services

MODERNIZE YOUR IT ENVIRONMENT TODAY

For a free consultation to meet your organization's goals, call **800.228.3628** or visit **www.secur-serv.com** to learn more.

About Us

Secur-Serv is a leading provider of managed services nationwide, delivering innovative solutions that empower businesses to optimize their IT, hardware, and printing infrastructure. We prioritize the security of our client's data and systems through proactive cybersecurity measures and strive to surpass expectations with exceptional service.