

# Managed Services for Community Banks

*Ensuring Security, Compliance, and Efficiency*



A reliable managed service provider is vital for community banks to protect data, maintain customer trust, and comply with regulations. Secur-Serv® offers tailored IT, device support, and cybersecurity services to meet the unique challenges of financial institutions.

## IT Management

affianceSUITE™ FI is an extensive IT support solution that empowers community banks with little or no IT or cybersecurity resources. It relieves the day-to-day burden of network administration, performance optimization, and meeting regulatory compliance.

The affianceSUITE FI service package supplements your existing IT structure with services specifically for community banks.

- ✓ 24x7 IT Help Desk Support
- ✓ Strategic IT Consulting
- ✓ Infrastructure Solutions
- ✓ Banking Application Support
- ✓ Secure Cloud Storage and Management

### Compliance with Financial Regulations



With Secur-Serv's SOC 2 certification, we are equipped to help your community bank stay compliant with key regulatory mandates at both state and federal levels.

## Managed Security

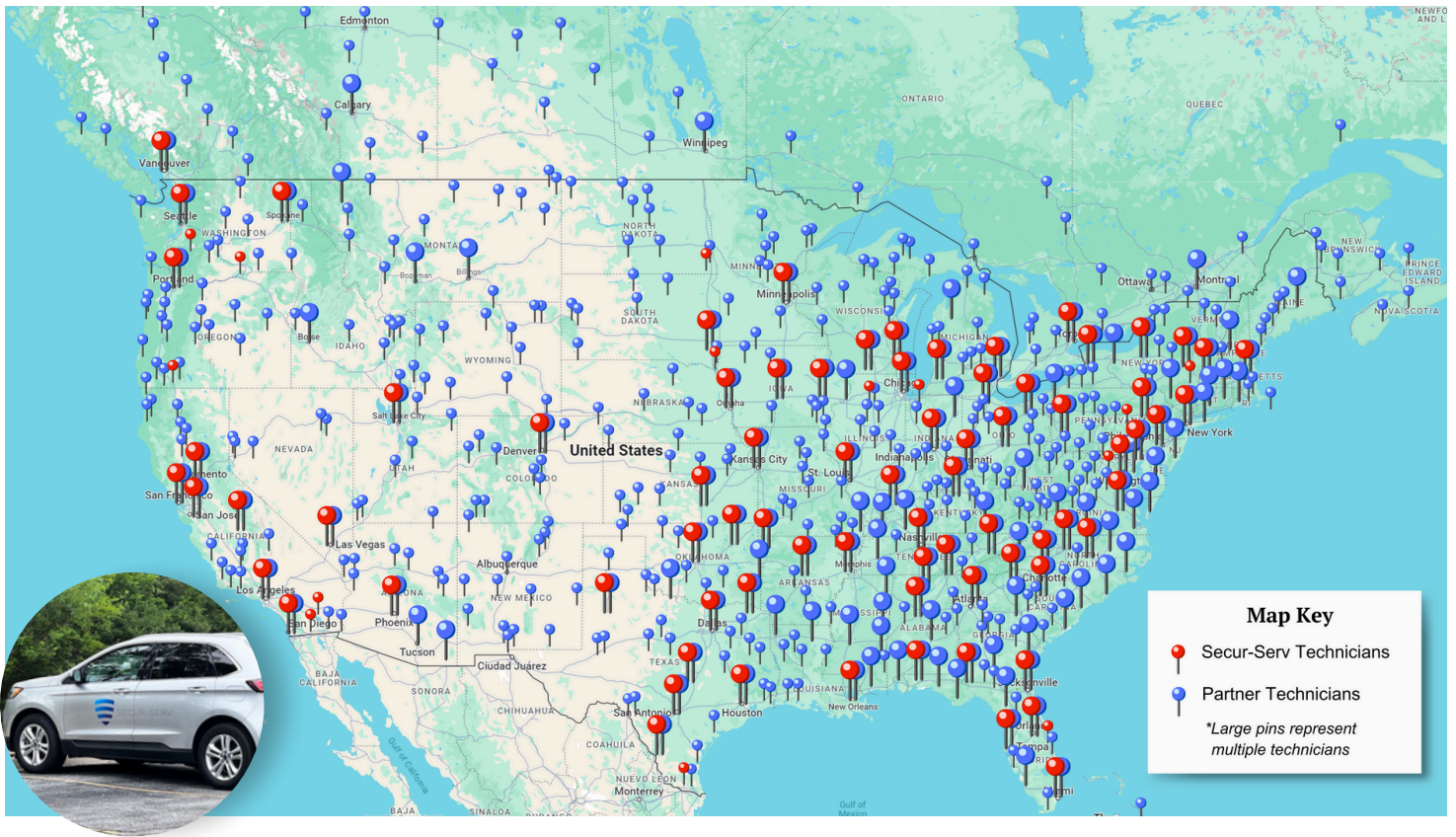
Cybersecurity is critical for community banks. Your threat landscape expands as your company's data footprint expands across multiple environments, partners, and endpoints, proving irresistible to hackers, and malware, ransomware, and phishing attacks.

Secur-Serv's managed cybersecurity services provide businesses with a team of experts who can continuously monitor their systems, identify potential vulnerabilities, and promptly respond and remediate security incidents.

- ✓ DNS Filtering
- ✓ Managed Risk
- ✓ Endpoint Security
- ✓ Advanced Spam Filtering
- ✓ Security Awareness Training
- ✓ Managed Detection & Response (MDR)
- ✓ 24x7 Security Operations Center (SOC)



of financial institutions, including community banks, have been victims of cyberattacks in the last year.



## Device Services

Our nationwide team of over 2,000 Field Service Technicians (FSTs) provides comprehensive support for your technology needs. Operating in 44 states and covering 95% of the population, we handle onsite repairs, hardware logistics, and preventive maintenance to keep your devices running smoothly so you can focus on serving your customers.

For areas beyond our direct reach, we partner with trusted associates to ensure seamless service across all 50 states. This broad network allows us to efficiently manage and deliver projects across multiple locations without needing extra staff.



### Cost Effective

Onsite repair can be more cost-effective than driving to multiple locations or hiring multiple companies across local markets. Plus, preventative maintenance prolongs the life of your devices.



### Reduced Downtime

Down equipment causes disruptions to your business. Onsite technicians can diagnose and fix the issue faster than transporting it for repair.



### Talent & Expertise

Your technician provides customized service tailored to your equipment. With parts already on their truck, you can ensure your equipment is repaired correctly the first time.



## OPTIMIZE YOUR IT ENVIRONMENT TODAY

Get IT management and cybersecurity solutions tailored to your community bank, call **800.228.3628** or visit **[www.secur-serv.com](http://www.secur-serv.com)**.

## About Us

Secur-Serv is a leading provider of managed services nationwide, delivering innovative solutions that empower businesses to optimize their IT, hardware, and printing infrastructure. We prioritize the security of our client's data and systems through proactive cybersecurity measures and strive to surpass expectations with exceptional service.